

Year

in review 2019-20



1,100+

workshops and information sessions delivered to more than 16,000 participants



Engaged with **50** industry and business associations



More than **58,000** services provided to small business clients



4,000

Commercial tenancy related enquiries handled

More than **528** dispute related enquiries handled and **\$28 million** in disputes finalised by the dispute resolution service



97% of clients said accessing SBDC's services was easy

The Small Business Development Corporation (SBDC), established in 1984, is the WA Government's only agency solely dedicated to supporting the small business sector.

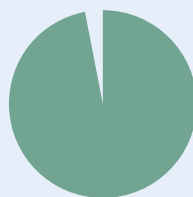
Our primary role is to offer free, confidential advice and help to small business owners at all stages of business development, from start-up to succession planning, plus services to promote the role of small business in WA through:

- Business skills workshops
- Online Business Licence Finder
- Working with industry groups
- Business advice and guidance – direct and through Business Local service
- Commercial tenancy advice
- Low-cost dispute resolution service
- Advocacy and policy advice to government
- Business migration
- Investigations and inquiry

Industry statistics

Industries with the largest number of small businesses in WA:

- Construction
- Professional, scientific and technical services
- Rental, hiring and real estate services
- Financial and insurance services
- Transport, postal and warehousing



97% of all businesses classified as small



226,411 actively trading small businesses



Small Business Development Corporation